



## InterScan™ HouseCall™ Server Edition

Browser-based malware cleanup services for corporate and service-provider network users

Increasingly, IT departments must deal with large extranet environments where they have no control over the devices that customers and partners use to access their service provider or enterprise networks. Because unprotected computers can spread infection to an entire network, viruses and spyware are significant problems for xSPs and enterprises. A malware attack can be devastating in terms of support costs and loss of customer trust, especially for organizations that store confidential information—including financial and customer identity—on their systems.

Trend Micro™ HouseCall 6.6 Server Edition provides agent-less, on-demand scanning and cleaning to protect users from both viruses and spyware. This always-on tool helps service providers and enterprises with large extranets to lower support costs and reduce the effects of malware on their networks. Available to users any time they access the network, HouseCall enables organizations such as service provider, retail banks, educational institutions, and government agencies to protect large extranets, increasing consumer confidence and trust in e-commerce services.

➔ SOFTWARE

**Protection Point**

- Software

**Protection Point**

- Endpoints

**Threat Protection**

- Antivirus**
- Anti-Spyware**

BENEFITS	FEATURES
<b>Lower Operating Costs</b>	<ul style="list-style-type: none"> <li>• Scans and cleans full range of virus and spyware infections without preinstalled software</li> <li>• Eliminates the costs of additional software installation and deployment with a Web-based architecture</li> <li>• Preserves existing technology investments through compatibility with antivirus and security software from major vendors</li> </ul>
<b>Comprehensive Malware Detection and Cleanup</b>	<ul style="list-style-type: none"> <li>• Removes malware such as viruses, worms, bots, and Trojan horse programs</li> <li>• Detects and cleans spyware, including downloaders, droppers, password stealers, backdoors, dialers, key loggers, and cookies</li> <li>• Alerts computer users to vulnerabilities found during optional security scans that detect missing Microsoft software patches</li> <li>• Receives automatic updates from TrendLabs<sup>SM</sup> and updates each computer upon access</li> </ul>
<b>Flexible Support for Multiple Clients</b>	<ul style="list-style-type: none"> <li>• Operates on multiple browsers and operating systems</li> <li>• Supports both JavaScript and ActiveX for maximum compatibility</li> <li>• Provides agent-less protection for unmanaged devices</li> </ul>
<b>Easy Configuration and Administration</b>	<ul style="list-style-type: none"> <li>• Simplifies deployment with a Web service that installs easily on an intranet or extranet server</li> <li>• Provides universal access—you simply point users to the appropriate URL for agent-less protection</li> <li>• Supports your brand with customizable interface that reflects your corporate identity with easy configuration of logos, page colors, and links to other internal resources</li> </ul>



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SECURITY POINTS	HouseCall on <a href="http://www.trendmicro.com">www.trendmicro.com</a>	HouseCall 6.6 Server Edition
Customizable self-diagnosis and clean-up capabilities reduce support costs		✓
Customizable user interface that can adhere to xSP and enterprise "look and feel"		✓
Immediate, always-on support tool increases end-user productivity		✓
Unrivaled OS compatibility extends protection to non-Windows systems	✓	✓
Reporting tied to on-demand Web service eliminates deployment costs		✓
Deployable in a server inside enterprise/xSP firewall		✓
Compatible with existing antivirus and anti-spyware solutions	✓	✓

### Online Resources

- [www.trendmicro.com](http://www.trendmicro.com)

### Trend Micro Enterprise Protection Strategy

Trend Micro Inc. is a global leader in network antivirus and Internet content security, focused on helping customers prevent and minimize the impact of network viruses and mixed-threat attacks through its award-winning Trend Micro™ Enterprise Protection Strategy. This strategy provides a comprehensive, multi-layered framework for network security. Trend Micro email messaging security can be used alone or integrated with other Trend Micro security products to achieve this comprehensive protection. All products in the Enterprise Protection Strategy can be centrally managed through Trend Micro Control Manager. For more information please visit: [www.trendmicro.com/en/products/eps](http://www.trendmicro.com/en/products/eps)

### TrendLabs<sup>SM</sup> Services

Trend Micro HouseCall Server Edition is backed by TrendLabs, a global network of research centers committed to constant threat surveillance and attack prevention. By continuously monitoring the Internet and customer networks, TrendLabs' security specialists develop both Internet and customer-specific threat intelligence. With accurate, real-time data, TrendLabs delivers more effective, timely security measures designed to detect, pre-empt, and eliminate attacks.

### Trend Micro, Inc.

Trend Micro Incorporated is a pioneer in secure content and threat management. Founded in 1988, Trend Micro provides individuals and organizations of all sizes with award-winning security software, hardware, and services. With headquarters in Tokyo and operations in more than 30 countries, Trend Micro solutions are sold through corporate and value-added resellers and service providers worldwide. For additional information and evaluation copies of Trend Micro products and services, visit our Web site at [www.trendmicro.com](http://www.trendmicro.com).

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SYSTEM REQUIREMENTS CLIENT
<b>Operating System</b> <ul style="list-style-type: none"> <li>• Microsoft Windows 2000 Professional with Service Pack 4 or above</li> <li>• Microsoft Windows XP Home or Professional with Service Pack 1, 2</li> <li>• Microsoft Windows XP Media Center Edition 2004, 2005</li> <li>• Microsoft Windows XP Tablet PC Edition 2004, 2005</li> <li>• Microsoft Windows XP 64bit Edition</li> <li>• Microsoft Windows VISTA (32bit)</li> <li>• Microsoft Windows VISTA (64bit)</li> <li>• Microsoft Vista Home Basic Edition</li> <li>• Microsoft Vista Home Premium Edition</li> <li>• Microsoft Vista Business Edition</li> </ul> Windows resolution: 1024 x 768 (XGA) and above Linux Distributions that support libc6
<b>Hardware</b> <ul style="list-style-type: none"> <li>• Intel Pentium 300MHz or equivalent processor</li> <li>• 128MB of RAM for Windows 2000, XP and Linux</li> <li>• 512MB of RAM for Windows VISTA Basic</li> <li>• 1GB of RAM Microsoft VISTA Home Premium Edition</li> <li>• 1GB of RAM Microsoft VISTA Business Edition</li> <li>• At least 100MB of available disk space</li> </ul>
<b>Software</b> <ul style="list-style-type: none"> <li>• Microsoft Internet Explorer (IE) 6.0 or later</li> <li>• Mozilla Firefox 1.5 or later</li> <li>• Mozilla 1.7.12 or later</li> <li>• Netscape 8.1 or later</li> <li>• Display: Monitor that supports 800 x 600 resolution at 256 colors or higher</li> </ul>
<b>Server OS</b> <ul style="list-style-type: none"> <li>• Microsoft Internet Explorer (IE) 6.0 or later</li> <li>• Mozilla Firefox 1.5 or later</li> <li>• Mozilla 1.7.12 or later</li> <li>• Netscape 8.1 or later</li> <li>• Display: Monitor that supports 800 x 600 resolution at 256 colors or higher</li> </ul>

For the latest system requirements, please refer to the HouseCall Server Edition product page at [www.trendmicro.com](http://www.trendmicro.com)